

PI Name	2019-2020	Diff	2020-2021
Population	4,768,170	2.60%	4,896,943
Library Manager Email*		0	
Contact Email*		0	
Active Members	1,624,727	0.60%	1,633,802
Issues - Children and Young Adult	7,080,506	48.10%	13,631,284
Issues - Adults	24,786,327	-4.70%	23,663,378
Total Physical Issues	31,866,833	14.60%	37,294,662
Issues (e-Item)	5,640,602	14.90%	6,626,284
Issues (e-Resources)	9,311,919	33.30%	13,955,212
Total Issues	46,819,354	19.10%	57,876,158
Visits (physical)	25,065,710	4.30%	26,187,571
Visits (virtual)	27,470,884	4.10%	28,654,136
Total Visits	52,536,594	4.20%	54,841,707
Collection size (physical)	10,382,266	1%	10,486,969
Collection size (electronic)	2,217,674	35%	3,411,239
Total Collection	12,599,940	9.30%	13,898,208
Internet Access	2,579,596	-16.40%	2,215,795
Wifi Access	9,495,729	-26.30%	7,518,636
Total Internet Connections	12,075,325	-24%	9,734,431
Region	230	0.40%	231
Number of Libraries	328	0.30%	329
If Yes, what is the fee per year?*	\$2,303.50	14.80%	\$2,704.00
Number of public computers*	1,248	51.50%	2,575
If yes, how many people participated in the programmes?*	30,054	60.50%	76,117
Public space size	107,972.45	9.10%	118,839.45
Opening Hours - normal week	12,379.75	4.80%	13,001.75
Staff numbers (FTE)	2,351.29	3.60%	2,438.45
NZLPP (FTE) Staff*	3	98%	149.63
NZLPP Content*	7	99.90%	7,559

Events Organised by the Library	38,747	19.30%	47,990
NZLPP Events*	31	98.80%	2,613
Attendance at Events	655,520	19.40%	813,382
NZLPP Event Attendance*	250	99.10%	28,361
Staff expenditure	140,494,264	4.70%	147,382,757
Collection expenditure	19,826,947	33%	29,571,365
e-Item expenditure*	3,849,535	32.40%	5,695,172
e-resources expenditure*	2,837,770	-12.50%	2,521,987
Total Opex expenditure	80,901,550	-19.40%	67,767,009
Total Revenue	10,318,109	18%	12,582,565
NZLPP Funding*	50,720	99%	5,233,042
FTEs Per 1,000 Visits	0.09	-0.80%	0.09
% of Operating Expenditures on Staff Expenditures	1.74	20.20%	2.17
% of Operating Expenditures on Collections	0.25	43.80%	0.44
Population Per Staff FTE	2,028	-1%	2,008
% of Operating Expenditures on Electronic Materials	0.05	43.40%	0.08
% of Collection Expenditures spent on Electronic Materials	0.19	-0.80%	0.19
Total Staff Expenditures per FTE Staff	59,752	1.10%	60,441
FTEs Per 1,000 Circulation	0.05	-19.20%	0.04
Visits per Registered Borrower	15.43	3.70%	16.03
Public Internet Computer Uses Per Capita	0.54	-19.60%	0.45
Total Circulation per Capita	9.82	16.90%	11.82
Registered Borrower Per Capita	0.34	-2.10%	0.33
Library Visits per Capita	5.26	1.70%	5.35
Total Attendance Per Capita	0.14	17.20%	0.17
Print Materials per Capita	2.18	-1.70%	2.14
FTEs Per 1,000 Served	1	3%	1
Staff Expenditures Per Capita	29.47	2.10%	30.1
Total Collection Expenditures per Capita	4.16	31.10%	6.04
Total Operating Expenditures per Capita	16.97	-22.60%	13.84

FTEs Per 1,000 Population	0.49	1%	0.5
Circulation Per Week	900,372	19.10%	1,113,003
Circulation Per Hour	3,782	15%	4,451
Circulation Per Registered Borrower	28.82	18.70%	35.42
Visits Per Hour	2,025	-0.50%	2,014
Hours Open Per 100 Pop.	0	2.20%	0
Visits Per Week	482,033	4.30%	503,607
Collection Expenditures Per Visit	1	30%	1
Operating Expenditure Per Visit	3	-24.70%	3
Circulation Per Visit	1.9	15.50%	2.2
Average Number of Weekly Public Service Hours Per Outlet	1	4.50%	1
Visits Per Staff FTE	10,660	0.70%	10,739
Circulation per Staff FTE	19,912	16.10%	23,735
Circulation per FTE Staff Hours	10	16.10%	11
Total Revenue per Capita	2.16	15.80%	2.57
Circulation Per Total Staff Expenditures	0	15.10%	0
Circulation Per Electronic Materials Expenditures	12	-19.70%	10
Circulation Per Total Collection Expenditures	2	-20.70%	2
Circulation Per Total Operating Expenditures	1	32.20%	1
Circulation Per Total Revenue	5	1.40%	5
Total Operating Expenditures per Circulation	2	-47.60%	1
Total Staff Expenditures per Circulation	3	-17.80%	2.55
Total Collection Expenditures per Circulation	0	17.10%	1
Total Operating Expenditures per Registered Borrower	50	-20%	41
Total Staff Expenditures per Registered Borrower	86	4.10%	90
Total Collection Expenditures per Registered Borrower	12	32.60%	18
Total Operating Expenditures per Visit	3	-24.70%	3
Total Staff Expenditures per Visit	5.61	0.40%	5.63
Total Collection Expenditures per Visit	1	30%	1
Total Operating Expenditures per Program Attendance	123	-48.10%	83

Total Staff Expenditures per Program Attendance	214	-18.30%	181
Total Collection Expenditures per Program Attendance	30	16.80%	36
Electronic Materials Expenditures per Capita	0.81	30.60%	1.16
Electronic Materials Expenditures per Registered User	2	32%	3